

Helpdesk and Managed Services

Devnet's personnel are knowledgeable of your business and customer needs and will provide help desk services addressing and resolving document related enquires of your staff, vendor or customer. Our training, committed workforce, desk procedures, and process controls enable them to become a highly effective extension of your work force. We also provide managed services for your archiving and workflow systems, data capture systems including hardware.

Feature of the product

- Flexible, pay as you use, quality assured outsourced service.
- Increase operational efficiencies and lower operating cost
- Always keep the infrastructure updated
- Lower cost of ownership

Benefits of the product

- Call center services
- Customizable workflow
- Faster ROI
- No infrastructure required

Highlights

- Scalable service
- No downtime of capture and archiving infrastructure
- 24 X 7 Service
- Managed backup and DR services

Representative clients

HSBC, Novartis Pharmaceuticals

Number of Installation/ Clients: 2

Target Industry: Government, Education, NGO, Pharmaceuticals, Banking and Financial, Insurance, Survey and research organizations etc.

Devnet Limited



Devnet Limited is dedicated in helping companies streamline their business information processes across their customers, suppliers and employees. Devnet provides innovative imaging services and solutions along with automated form filing and document conversion services. Devnet is Authorized Distributor of Kodak, Fujitsu, I2S, ABBYY, Seac Banche and ATIZ. By empowering consistent communication, Devnet's customers and partners experience new cost efficiencies, enhanced revenue opportunities, rapid response to change and advanced customer service and satisfaction.

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